



MARCH 17, 2026

# PARTNER PULSE



MCULSC partners continue to expand offerings focused on digital engagement, lending innovation, fraud mitigation and operational efficiency. As you consider partnerships in 2026, please reach out to your league representative for recommendations and resources.

## UPCOMING PARTNER WEBINARS & EVENTS



**TruStage™**

### TruStage Engage Live Webinars (March 17–Apr 22, 2026)

Live sessions designed for credit union staff, focused on payment protection products and member conversations.

- March 18, 2026 — [Office Hours: Emerging Risks & Trending Losses](#)
  - 1:00 PM – 2:30 PM ET (12–1:30 CT)
- Apr 22, 2026 — [What's New is Old: Check Fraud & Loan Fraud](#)
  - 1:00 PM – 2:00 PM ET (12–1 CT)
- Discovery 2026
  - Date coming soon!
- Fintech Forum Webinar Series
  - Sign up for the [Fintech Forum community subscription](#)

- March 31, 2026 — Member-First BNPL: The Credit Union Advantage



- 1:00 PM – 1:30 PM ET (12 CT)

 REGISTER NOW



## STRENGTHENING FRAUD PREVENTION WITH AI: MCULSC WELCOMES NEW TRUSTED PARTNER ILLUMA

We're excited to welcome Illuma as MCULSC's newest Trusted Partner. Illuma specializes in AI-powered voice authentication that helps credit unions fight fraud, reduce call-center risk, and eliminate outdated knowledge-based questions.

Their flagship solution, Illuma Shield, uses real-time voice verification to stop social-engineering attempts while speeding up member authentication — boosting both security and efficiency.

We look forward to bringing this innovative technology to Michigan credit unions and supporting stronger fraud prevention across our network. Contact your League Rep for more information.



## **MCULSC WELCOMES NEW PARTNER: WIPFLI OFFERING FRACTIONAL SUPPORT FOR CREDIT UNIONS**

MCULSC is pleased to welcome Wipfli as a new partner supporting Michigan's credit unions through flexible, high-level fractional services designed to meet evolving operational and strategic needs.

Wipfli brings deep industry expertise and a strong track record of helping credit unions strengthen internal capacity without the cost or complexity of adding full-time roles. Their fractional service model allows credit unions to scale up or down based on need, providing immediate access to specialized professionals who can step in as an extension of your team.

### **What Wipfli's Fractional Services Include**

Wipfli offers a wide range of fractional support tailored to credit union operations, including:

- Fractional CFO and Finance Support – Strategic financial leadership, forecasting, and financial analysis without the overhead of a full-time executive.
- Fractional Internal Audit – Independent audit support to meet regulatory expectations and maintain strong internal controls.
- Fractional Compliance – Expertise to help navigate regulatory changes, strengthen policies, and ensure ongoing compliance readiness.
- Fractional Risk Management – Guidance and oversight to enhance enterprise risk frameworks and mitigate emerging risks.



**WIPFLI**

- Fractional IT & Cybersecurity Support – Technical expertise to strengthen your technology posture and improve cybersecurity resilience.
- Project-Based Consulting – Support for system conversions, strategic planning, operational assessments, and more.

Wipfli's approach provides credit unions with immediate access to high-caliber talent, helping teams stay ahead of regulatory demands, manage risk, and maintain operational excellence without long-term hiring commitments.

We're excited to bring this partnership to our credit union community and look forward to sharing upcoming opportunities to learn more about how Wipfli can support your organization.

## CUSG INVESTS IN RESET TO EXPAND FEE-FREE EARNED-WAGE ACCESS FOR CREDIT UNIONS

CUSG has invested in Reset Financial Technologies, bringing innovative, fee-free earned-wage access solutions to credit unions in Michigan. Through this partnership, Reset will be available as a referral solution to help credit unions offer members faster access to their earned wages, promoting financial wellness and stronger engagement.

Reset's platform allows members to:

- Access earned wages daily, without fees
- Use institution-branded cards within existing digital banking platforms
- Benefit from automated cashflow tools for smarter money management
- Strengthen retention of direct deposit relationships and digital engagement



CUSG's investment in Reset supports the shared mission of providing credit unions with tools to compete with high-cost alternatives while helping members manage cash flow responsibly.

We look forward to bringing this innovative solution to Michigan credit unions and sharing upcoming opportunities to connect with the Reset team.



# OUR TEAM



## **STEPHANIE HEIDT**

Director of League Partnerships & Engagement

 616-638-6634

 Stephanie.Heidt@mcul.org



## **VANESSA MARVIN**

League Representative

 812-340-1200

 Vanessa.Marvin@mcul.org



## **KELLY ARMBRUSTER**

League Representative

 989-670-3813

 Kelly.Armbruster@mcul.org



## **RHONDA PERUSKI**

League Representative

 734-793-3521

 Rhonda.Peruski@mcul.org

Please reach out to your League Representative with any questions at [leaguereps@mcul.org](mailto:leaguereps@mcul.org).