

PARTNER PULSE



MCUL partners continue to expand offerings focused on digital engagement, lending innovation, fraud mitigation and operational efficiency. As you consider partnerships in 2026, please reach out to your league representative for recommendations and resources.



Discovery 2026

August 27, 2026 10:00 am - 4:45 pm EDT

[Register now](#)

Inspiring **breakthroughs**
decisions
confidence



DISCOVERY 2026: INSPIRING BREAKTHROUGHS



TruStage™

The premier virtual credit union conference!

Join us at Discovery 2026 for free on **August 27** and explore the trends shaping the future of credit unions. Through powerful keynotes, expert panels and solution spotlights, attendees will gain actionable insights designed to help leaders make confident decisions, accelerate growth, deepen member impact and prepare for 2027 planning.



[Register Here](#)

NEW MCUL PARTNER: RIPPLESHOT HELPS CREDIT UNIONS STOP CARD FRAUD BEFORE LOSSES OCCUR

MCUL is proud to welcome **Rippleshot** as our newest Strategic Partner, bringing Michigan credit unions access to a powerful **fraud prevention solution** designed to help detect and stop payment card fraud before it spreads.

As fraud schemes continue to become more sophisticated, credit unions need proactive tools that can identify threats early and minimize member impact. Rippleshot's Fraud Interceptor® leverages artificial intelligence, machine learning, advanced analytics, and consortium intelligence from thousands of financial institutions to detect compromised merchants and emerging fraud patterns in near real time. By identifying which debit and credit cards are most at risk, credit unions can make smarter card reissue decisions, reduce fraud losses, lower operational costs, and protect member trust.

To help credit unions experience the benefits firsthand, Rippleshot is offering a **free 30-day trial** of Fraud Interceptor®. There is **no software integration required**, making implementation simple and allowing institutions to quickly evaluate the platform's impact on their fraud prevention efforts.

To introduce this valuable new partnership, MCUL and Rippleshot will host an informational webinar for Michigan credit unions. During the session, attendees will learn how Rippleshot can help their institution:

- Identify potential merchant compromises faster
- Determine which member cards are most likely at risk
- Reduce unnecessary card reissuance and member disruption
- Strengthen fraud prevention efforts through predictive insights and better data

Webinar Details**Date: Monday, August 11, 2025****Time: 10:00 a.m. ET****Location: Zoom**[Register Here](#)

Don't miss this opportunity to learn how Rippleshot's innovative approach to fraud detection can help your credit union proactively protect members and reduce fraud-related losses.

To learn more about Fraud Interceptor® or to take advantage of the free 30-day trial, contact your League Representative today.

CAPTURING, SHARING, AND MAINTAINING TRUSTED SOPS IN MINUTES, NOT HOURS...



How can credit unions make training faster, preserve critical institutional knowledge and ensure employees have the right information at the right time? At the EDGE Tech Conference, ScreenSteps CEO Greg DeVore joined Mike Lawson on CUBroadcast to discuss how credit unions are using AI-powered decision trees, checklists and knowledge management tools to streamline operations and improve the member experience.

During the conversation, DeVore shares practical examples of how credit unions are capturing and sharing operational knowledge more effectively, reducing training time and creating greater consistency across teams. He also highlights use cases spanning multiple departments and discusses how one credit union cut teller training from one year to just one month.

Whether you're focused on onboarding, process improvement or employee support, this 9-minute episode offers valuable insights into the future of knowledge operations.



[Watch Episode Here](#)



REGISTRATION OPEN FOR ELEVATE 2026

SCIENaPTIC

SCIENaPTIC

ELEVATE 2026



Gaylord Opryland
Resort and
Convention Center,
Nashville, TN

Register now!

ELEVATE 2026, **September 16–18** at the Gaylord Opryland Resort in Nashville, a conference built for credit union leaders navigating AI right now.

Imagine stopping fraud before it lands. Reaching members with the right offer before they go looking elsewhere. Delivering the kind of personalized experience that no bank can replicate, because only a credit union is built for it.

That's not a distant possibility. It's what the leaders in this room are already building toward. Put together by Scienaptic AI, a valued partner of ours, ELEVATE is designed to show you how.



[Register Here](#)

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Please reach out to your League Representative with any questions at leaguereps@mcu.org.