

Date: Tuesday, November 17th, 2026

Time: 9:00 am to Noon

Location: Isabella Community Credit Union
2400 S Isabella Rd, Mount Pleasant, MI 48858

Deadline to register: Friday, November 6th

Spaces are limited, so be sure to secure your spot! To reserve your place, please email Kate at kchomas@mfcu.net.



\$30

*Per Person

Workshop:

Financial Coaching

Facilitator: Stephanie Dill
Members First Credit Union

Are you looking for practical ways to help members achieve financial wellness? This workshop is designed to discover the key stages in guiding members, master the art of asking the best questions to uncover what truly matters to each individual and explore ways to help members succeed in reaching their financial goals.

Join us for an interactive session where you'll:

- 1 Discover strategies to inspire and encourage change.
- 2 Master the art of tracking progress and follow up.
- 3 Dive into progressive case studies that put your skills to the test.

Don't miss this opportunity to elevate your financial coaching and empower your members to the next level!

Cost: *\$30 for Mid-Michigan Chapter Attendees

\$40 for Attendees Outside of the Mid-Michigan Chapter

Name	Email	Credit Union

Attendee(s) total	X	\$	= \$
Number of People		Fee	Total enclosed



Meet

Stephanie Dill

Stephanie Dill is a Branch Operations Trainer III with the Employee Development team at Members First Credit Union, where she develops and facilitates training focused on operational excellence, communication, financial wellness, and coaching. Before entering the financial industry in 2017, Stephanie worked in education supporting low-income families through scholarship-based programs, sparking a passion for serving those facing barriers to opportunity.

A Certified Credit Union Facilitator (CCUF) and Certified Credit Union Financial Counselor (CCUFC), Stephanie developed Members First's FiCEP Coach Training and FiCEP Beyond the Branch, initiatives designed to strengthen financial coaching skills and cultivate a FiCEP culture across the organization. She is passionate about connecting technical knowledge with human impact and creating practical learning experiences that give people the confidence to turn knowledge into meaningful action.