



Attention: Credit Union Professionals

The Capitol Area Chapter invites all Michigan Chapters to attend the following education event:

Best Practices for Combatting Fraud

September 22, 2026

Have you ever wondered if other credit union professionals experience the same fraud challenges that you face at your respective credit union? If so, take advantage of this exciting opportunity to discuss trends, challenges and brainstorm solutions with our panel of fraud experts and peers.

Please join us for a free roundtable discussion to raise awareness of techniques that are being used by fraudsters in our financial industry today and your credit union's best practices for combatting this fraud. In this roundtable, we plan to discuss the various fraud situations plaguing our industry, including identity theft, impersonation, check fraud, social media recruitment, and other preventable scams.

Discussion led by our fraud expert panelists:

Jamie Smathers, NCBSO - VP of Fraud Prevention and BSA, MSUFCU

Jessie Kolka, BSACS - Fraud Prevention Manager, Adventure CU

Mindy Hetchler – Senior Director of Risk Management, OMNI Community CU

Location: MSUFCU- HQ2

3899 Coolidge Rd.

East Lansing, MI 48823

Session Time: 9:00 a.m. to 11:30 a.m.

Registration begins at 8:30 a.m. with light refreshments provided

Cost: FREE

Registration Information:

To register for the upcoming session, select the link below and complete a registration form for each participant.

[Best Practices for Combatting Fraud Roundtable 9/22/26 – Fill out form](#)



Deadline to register is September 15, 2026

Attendees who require special accommodations, please contact Kelly Showerman at kshowerm@msufcu.org